

# Media Alert

For Immediate Release  
March 24, 2020



## Goodwill Stores Closing. Donation Centers Remain Open. Virtual Services Available.

**Roanoke, VA** – At Goodwill, individuals, families, and our communities are at the heart of everything we do. As we continue to see heightened concerns around Coronavirus (COVID-19) we have made the decision to close Goodwill stores effective today, Tuesday, March 24th, at 6pm.

Donation centers will remain open\* to continue to accept donations so Goodwill can continue to offer [virtual services](#) to the public during this critical time.

**Store Donation Centers will accept donations**  
**Monday - Saturday 9am - 5pm & Sunday 12pm - 5pm**

**Attended Donation Centers not located at Stores will accept donations**  
**Monday - Saturday 9am - 5pm & Sunday CLOSED**

Online shopping is available for our customers, so you may continue to find treasures online at [www.shopgoodwill.com/roanoke](http://www.shopgoodwill.com/roanoke).

“Goodwill wants the community to know, we are here to help during this crisis,” states Kelly Sandridge, Vice President Brand Strategy & External Affairs. “We have worked hard over the past week to get Virtual Services online so the public can have access to both live classes and online training assistance. We are still enrolling in training programs for Information Technology and Healthcare, which can also proceed virtually. There is also an online Job Board of area employers who we have found that are hiring during this crisis. By continuing to donate, and shopping online, you are supporting Goodwill’s ability to continue to provide these services.”

For more information on Virtual Services, [click here](#). For a listing of Donation Centers, [click here](#). To support Goodwill during this crisis, [click here](#).

*\*The following Store Donation Centers will close: Altavista, Bassett, Bedford, Chatham, Farmville, Pearisburg, and Verona. These locations will have EDGAR donation bins for collecting small and non-breakable items.*

###

### About Goodwill Industries of the Valleys

Goodwill Industries of the Valleys serves 35 counties and 14 cities throughout Central, Southwest, and Southside Virginia. Its mission is to help people and families in our community achieve a better life through work and independence. In 2019, Goodwill assisted more than 38,000 individuals with barriers to success, helped 2,921 people find jobs in our community, and provided training opportunities that resulted 2,550 credentials being earned by individuals participating in Goodwill programs. As of the end of February, Goodwill had already assisted 9,349 people in 2020. Visit [www.goodwillvalleys.com](http://www.goodwillvalleys.com) for more information.

### Contact

Chelsea Moran, Marketing & Public Relations Manager  
(540) 520.8138 or [cmoran@goodwillvalleys.com](mailto:cmoran@goodwillvalleys.com)

Kelly Sandridge, Vice President, Brand Strategy & External Affairs  
(540) 525.5728 or [ksandridge@goodwillvalleys.com](mailto:ksandridge@goodwillvalleys.com)