Goodwill Locations Offering Information Technology Training

Goodwill Roanoke Jobs Campus
2502 Melrose Avenue, NW, Suite B, Roanoke
Goodwill Learning Academy - New River Valley Center
265A Peppers Ferry Road, NE, Christiansburg

Online Only
Information Technology Training
Harrisonburg & Lynchburg Areas

Take the First Step
Visit www.goodwillvalleys.com/technologytraining
Complete the Interest Form and someone will contact you
to discuss your interest in Information Technology.

Looking to improve your computer knowledge
or to train for a career in the IT industry?
Goodwill is here to help.
Goodwill has a variety of programs to help you reach your goals. Our training programs meet you where you are and help you to advance to where you want to be.

**Where to Start**

**Assessment** - The first step is to determine where you are. Prior to enrolling in any class or training program, we will access your computer knowledge in a variety of areas, including:

- Basic Computer Use
- Windows Operating System
- Email
- Social Media
- Microsoft PowerPoint
- Internet
- Mac OS
- Microsoft Word
- Microsoft Excel
- Information Literacy

**The Basics**

**Computer Classes** - AmeriCorps at Goodwill offers public computer classes for people who would like to learn how to use a computer or advance their basic computer skills to advance in their career. Classes offered include but are not limited to:

- Basic Computer Skills/Keyboarding
- Navigating Google
- Resume Building
- Beginner Word, Excel & PowerPoint
- Email
- and more

**Careers in Technology (CiT)**

**Intermediate Coursework** - The CIT 5 week IT Fundamentals Class trains, prepares, and provides individuals with the skills needed to move forward in Information Technology training. The class gives students the opportunity to increase their knowledge to move forward into the full CIT training program.

**Advanced Coursework** - As little as 13 weeks, those who qualify for the CIT program receive skills training and the opportunity to earn credentials to get their career started right foot. The program provides financial assistance for tuition, books, and exam fees. Individuals also benefit from job-readiness and soft skills training as well as job placement assistance. The CIT program teaches the core concepts for the CompTIA A+ certification. This training opportunity gives people the tools to begin a career in the Information Technology industry. They can enter jobs such as:

- User Support Specialist
- IT Analyst
- PCTechnician
- Helpdesk Technician
- Network Support Specialist

- Senior Desktop Support Specialist
- Hardware Specialist
- Network Systems Technician
- Technical Support Specialist
- PC Technician

**Grow with Google**

**Google IT Support Professional Certificate** - Goodwills nationwide are committed to enabling more than one million people - including people with disabilities and disadvantages, youth, older workers, veterans and military families, and people who are transitioning back into society - to receive digital skills training over the next three years. The Google IT Support Professional Certificate is funded by Google.org and administered by Coursera, a leading online education provider. Goodwill will offer access for individuals with a low income to participate in the Google IT Support Professional Certificate. The certificate allows individuals to become ready for a job in IT support in 8 to 12 months with prior computer experience when they start the training. The online training will focus on developing skills, including:

- Networking
- Automation
- Systems Administration
- Cybersecurity

The training will prepare students for advanced level positions in the IT industry such as Cyber Security Specialist, Network Administrator/Systems Administrator, and Software/Application Support Specialist.

**Google IT Support PROFESSIONAL CERTIFICATE**

1. Be one of the first to receive IT training developed by Google. This six-course curriculum is designed to prepare you for an entry-level role in IT support.

2. Discover and access new opportunities in IT. In just 6 - 12 months, develop the skills to launch a career as an IT support professional.

3. Completing this program can open access to 150,000 unfilled IT support jobs across the U.S. A $50k salary is closer than you think!

4. Why Goodwill? When it comes to education, hands-on job skills training and career navigation planning, many people need help. Goodwill provides the skills training and placement services you need to reach your goals.

5. Train with Goodwill® and launch a career in IT support.