Successful Transition Back to a Productive Life

Goodwill Industries of the Valleys is dedicated to providing effective, comprehensive training and employment services to newly released men and women with criminal convictions. Our GoodStart Prisoner Re-Entry Program provides a level of structure and support to returning citizens that fosters confidence and skill building necessary for a successful transition to a stable productive life.

Reconnecting with the labor force can be challenging for anyone. Add a criminal history to the scenario and it can seem impossible. At Goodwill’s GoodStart Prisoner Re-Entry Program, individuals with a criminal history, who want to work, are provided the education, training and employment assistance needed to gain apprenticeships, credentials, and sustainable employment in the areas of Manufacturing, Machinery, Information Technology, and others. The program provides a road map for participants to achieve a long-term goal of remaining attached to the legitimate workforce and a path to self-sufficiency.

Individuals eligible for services in the program must be:
- 25 years of age or older
- Released from jail or prison within 180 days (6 months) of enrollment or under supervision (probation, parole, residing in residential reentry facility, etc.)
- Qualified as low income
- Never been convicted of a sex crime, other than prostitution

Services available through the GoodStart Prisoner Re-Entry program include:
- Education and training for certification in various fields like manufacturing and industrial maintenance, information technology, culinary arts, and others
- Coaching and supportive services
- Job search support including resume development and interviewing skills
- Employment and/or apprenticeship placement
- Referrals to other community resources available to assist with successful return to the community

Arthur was incarcerated for the first time before he graduated from high school. Then at the age of 20, Arthur robbed a bank and was sentenced to 15 years in prison. He realized one day that he didn't have anyone that was visiting him. He was alone. Arthur knew this wasn't how he wanted to live his life, and he was ready to change.

In 2009, Arthur was transferred to Dillwynn Correctional Center where he was introduced to Goodwill in September 2010. He began receiving services to prepare him for release and reintegration into society. Services included job search and interview skills, ethics, self-respect.

Arthur was released from prison on July 31, 2012. Within two hours of getting out of prison his Goodwill Case Manager helped him with a place to stay, clothing, identification, and a job interview. He entered a training position at the Goodwill store in Salem. Arthur was hired part-time as a Donated Goods Processor following his 90 day training period. Arthur began working as a cashier and shortly after was promoted to a full-time Sales Supervisor in the Salem Goodwill store.

Arthur has once again earned a promotion. He is now a Case Manager working to help people to gain the necessary skills to get and maintain employment. He is married and is building a life that he and his family can be proud of.

For more information on Prisoner Re-Entry Services:
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